



Date: October 30, 2025
Subject: TracKing® November Release Notes
Location: e-Tech Library

Products: TracKing.com, TracKing Pro

Description: November release notes for the TracKing website are listed below.

TracKing Fixes:

1. Mode Column Display Issue on TracKing List Page.
 - Existing Behavior: The Mode column on the TracKing landing page previously displayed no data.
 - New Behavior: The Mode column now correctly displays data on the TracKing landing page.
2. Password Reset Issue in Account Settings.
 - Existing Behavior: Users are unable to reset their passwords from the Account Settings page.
 - New Behavior: Users can now successfully reset their passwords from the Account Settings page.
3. Temperature Range Setting Issue.
 - Existing Behavior: When a user sets the Temperature Reference to Return Air for Zone 2 without configuring Zone 1, the value automatically reverted to Absolute.
 - New Behavior: The Temperature Reference value now remains as Return Air for Zone 2, even if Zone 1 is not configured.
4. Setpoint Update Issue on iOS Devices.
 - Existing Behavior: On iOS devices, users are unable to update the setpoint.
 - New Behavior: Users can now successfully update the setpoint on iOS devices.
5. Thermo King Connect Mobile App: Login Issue After Each App Build Release.
 - Existing Behavior: After each app build release, users are unable to log in and had to uninstall and reinstall the app.
 - New Behavior: Users can now log in successfully without needing to perform any additional steps after each app build release.

Best regards,

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