Service Bulletin



SB993

Date: July 24, 2025

Subject: TracKing[®] July 2025 Release Notes

Location: e-Tech Library

Product: TracKing.com, TracKing Pro

Description: July 2025 release notes for the TracKing website are listed below.

TracKing Enhancements:

Generate Tracking Quick and Long Run Report in users selected language.

- Reports will now be generated in the language selected by the user, ensuring content is understandable in the preferred language.
- CSV files, previously unreadable in non-English languages for short reports, will now be properly formatted.
- Enhanced validation for Scheduled Reports.
 - The system now validates the number of vehicles and selected date ranges according to the established limitation in the TracKing website.
 - If the specified limits are exceeded, users will receive email notifications detailing the limitation.
- Display of Fuel On data when controller is off.
 - TracKing now provides "Fuel On" data even when the controller is off, specifically during trailer geofence entry and exit events.

Customer Issues - Tracking

- Unable to rename APU units.
 - Existing Behavior: Customers were unable to edit APU name.
 - New Behavior: Customer can edit APU name.
- User unable to login after user account is reactivated.
 - Existing Behavior: Users with deactivated accounts faced issues during reactivation and login.

- New Behavior: Reactivated users can now log in successfully.
- TK Connect App crashes upon launch using Android device.
 - Existing Behavior: Upon launching using an Android device and opening the TK Connect app, the application would crash and display an error stating "Something went wrong with TK Connect."
 - New Behavior: After launching using an Android device and opening the TK Connect app, the application now opens successfully without crashing.

Best regards,

Telematics Support Team

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