

**Date:** December 17, 2024  
**Subject:** TrackKing® December 2024 Release Notes  
**Location:** e-Tech Library

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**Product:** TrackKing.com, TrackKing Pro

**Description:** December release notes for the TrackKing website are listed below.

### TrackKing Enhancements:

- Long running report confirmation popup.
  - Long running reports will be sent to user's email address in the form of csv format alone. Popup will be displayed to the user mentioning the same.
- Remove Select All option from user feature access.
  - Select All check box is removed from the user feature access screen. User should individually select the feature access options.
  - Selecting "Admin" access disables the "Run batch commands" access. Selecting "Run batch commands" option disables "Admin" access. This change is available in new user screen, edit user screen, account settings screen and users list screen.
  - If existing users had selected both, then the "Run batch commands" access will be removed and can be noticed the same in account settings screen, edit user screen and users list screen.
- Restrict the selection of "Admin" and "Run batch commands" together in import user's screen.
- Help icon is added to "Admin" feature access.
  - This update introduces the added visibility to what the admin function includes "Admins can send Two-Way Commands, create and edit users, and update device software within TrackKing. They can also access the Manage Fleet, and Customers pages".

**Note:** Sending Two-Way Commands also requires selection of Configure Unit, Remote Power, Set Alarms, and Clear Alarms.

- Energy Usage Dashboard Updates.
  - Updated User Interface: Enhanced design for a more intuitive and user-friendly experience.
  - Customizable Information Display: New user controls to show or hide additional information as needed.
  - Event Table Download: Added capability to download event tables for offline analysis.
  - Improved Navigational Flow: Streamlined navigation for easier access to key features and data.

## TrackKing Fixes:

- Unable to send Two-Way commands to Heat King units.
  - Existing Behavior: User was unable to send Two-Way commands through setpoint Two-Way command shortcut.
  - New Behavior: User is allowed to send all Two-way commands that are applicable for Heat King unit by clicking on the set point in the TrackKing list and then select the Two-Way command option.
- Improvements of APU FLOTA processing.
  - Existing Behavior: If the FLOTA is triggered from backend in the process of field trial, customers were able to see the status of that in TrackKing application.
  - New Behavior: FLOTA status will not be displayed in TrackKing if that was not triggered from TrackKing.
- Unable to move APU units.
  - Existing Behavior: Users were unable to move units between groups in manage fleet. It was throwing session timeout error.
  - New Behavior: Users are allowed to move units between APU groups in manage fleet.
- Unable to create APU group.
  - Existing Behavior: Customer admin was unable to create APU groups.
  - New Behavior: Customer admins can create APU groups.
- Inconsistency of long running reports.
  - New Behavior: Long running reports will be consistent, and no duplicate data will be added to that report.
- Multiple records popped up for single unit in APU fuel consumption report.
  - Existing Behavior: Customer changed the unit's name from 'X' to 'Y' and that created 2 records for the same unit in APU fuel consumption report.
  - New Behavior: One unit will hold one record irrespective of the name change.
- Controller records were not available for FLOTA.
  - Existing Behavior: Controller firmware version details were not displayed in device software update screen to perform FLOTA.
  - New Behavior: Controller related data will be available in device software update screen to perform FLOTA.
- Alarm Code Mismatch Changes for TK Connect App Support.
  - Existing Behavior: This update introduces the inconsistencies in alarm codes across different platforms. The inconsistencies in alarm codes have been identified as a significant issue for TrackKing and creating notifications.
  - New Behavior: All the alarms across the controllers should have a unique alarm code which will enable users to select and receive the notifications. This will also help us in managing the alarm codes across all the controller platforms in TrackKing and TK Connect App.

Best regards,

Telematics Support Team

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