Service Bulletin



SB986

Date: April 25, 2025

Subject: TracKing® April 2025 Release Notes

Location: e-Tech Library

Product: TracKing.com, TracKing Pro

Description: April 2025 release notes for the TracKing website are listed below.

Tracking Enhancements:

Geofence

 Improved speed of geofences sent to devices in the field and load time of geofences on the map.

Tracking Fixes:

- Customer Admin with both 'Admin' and 'Run Batch Commands' user feature type selection
 - Existing Behavior: When a new customer account is created, the customer admin has both 'Admin' and 'Run Batch Commands' user feature type access selection.
 - New Behavior: When a new customer account is created, the customer admin does not have 'Run Batch Commands' selected.
- Pagination footer details not displayed in TracKing list when KMSI/password expiry message is displayed
 - Existing Behavior: The pagination footer is not displayed as the KMSI (Keep Me Signed In) or password expiry message hides it from the UI.
 - New Behavior: The pagination footer should not be hidden even when the messages are displayed.
- Custom Report download naming convention
 - Existing Behavior: The downloaded file name is displayed incorrectly.
 - New Behavior: The downloaded file name should match the custom report name.

- Vehicle group not appearing in the custom report
 - o Existing Behavior: The vehicle group is not displayed in the custom report.
 - o New Behavior: The vehicle group is displayed correctly in the custom report.
- Date format displaying incorrectly in Manage Fleet
 - Existing Behavior: The format for the Fitted & Activated Date fields is currently in DD/MM/YYYY format.
 - New Behavior: The format for the Fitted & Activated Date fields is now in MM/DD/YYYY format.

Best regards,

Telematics Support Team

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