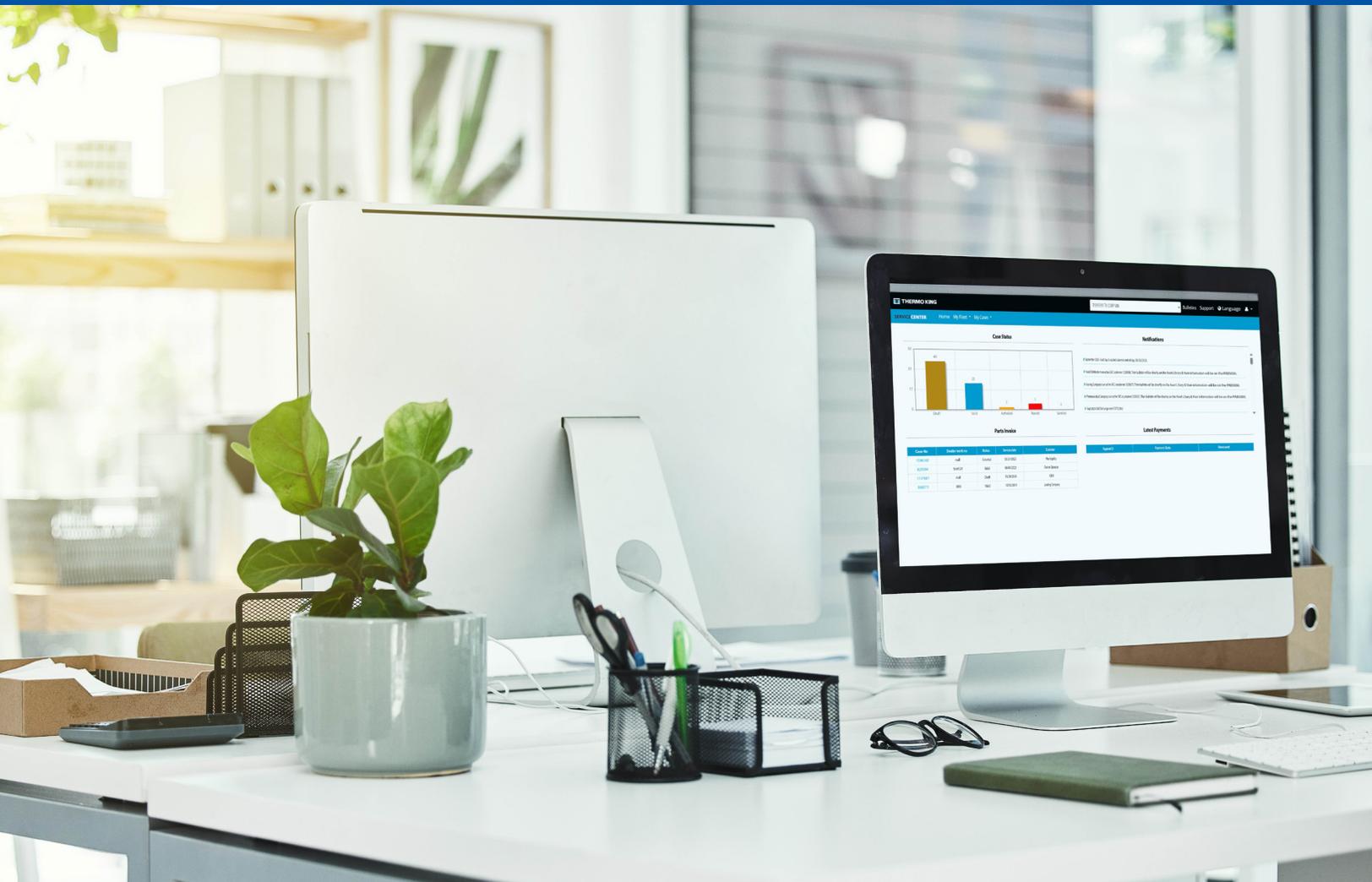


Centralized Billing Program

Efficient invoice management that keeps fleet operations running smoothly



Centralized Billing Program

At Thermo King, we aim to streamline your invoice management and enhance your fleet operational efficiency. The Centralized Billing Program consolidates all Thermo King service, parts, and labor invoices into one monthly statement.

Centralized Billing Overview

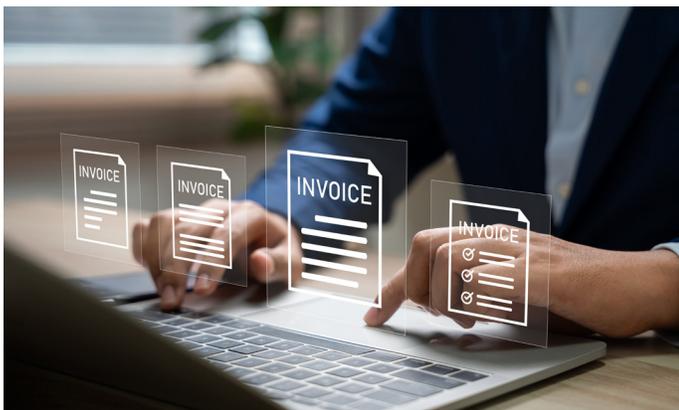
Our Centralized Billing Program helps simplify your billing process for convenience and efficiency.

What is centralized billing?

Centralized billing is a streamlined service that provides efficient, centralized management of billing and payments, allowing customers to handle all their transactions through a single, simplified process.

How does centralized billing work?

Customers have work performed at an authorized Thermo King dealer and the dealer invoices the customer's account. At the end of the month, invoices are consolidated into one statement and sent to the customer for payment.

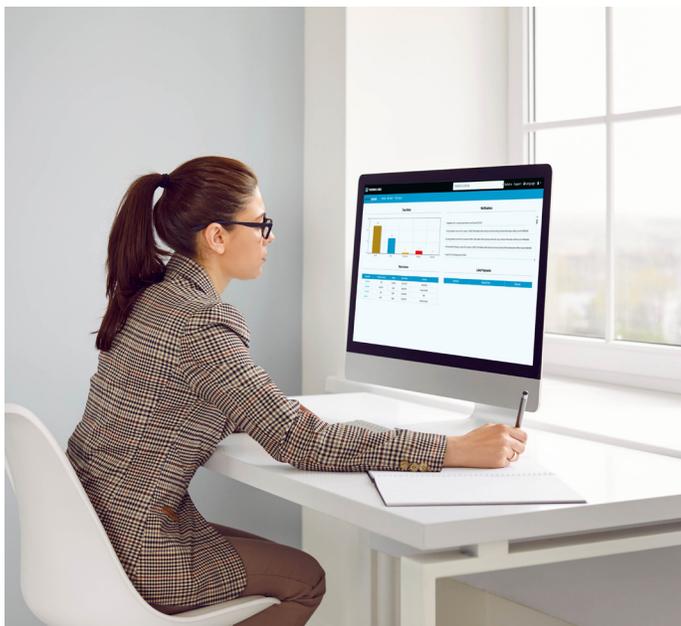


Centralized Billing Advantages

- **Consolidated Invoicing:** Customers receive a single invoice for all services and products purchased across multiple locations or service centers.
- **Simplified Payment Process:** Customers can make a single payment to cover all their Thermo King-related expenses.
- **Improved Financial Management:** The program helps keep better track of expenses and manage budgets more effectively by providing a clear and comprehensive overview of all charges.
- **Enhanced Reporting:** Customers can access detailed reports and statements that provide insights into their spending patterns.
- **Customer Support:** Thermo King typically offers dedicated support for customers enrolled in the Centralized Billing Program, ensuring that any billing issues or questions are resolved promptly.

Explore the Benefits of the Centralized Billing Program

- **Expedited Service:** 24/7 access to local dealers
- **Instant Credit:** No waiting around for credit approvals
- **Consolidated Billing:** Combining all invoices into one monthly statement
- **Expense Savings:** Reduce administrative costs
- **Control:** Maintain control over your reefer units – authorize repairs and control the expense
- **National Pricing:** Consistent Thermo King genuine parts pricing throughout the dealer network
- **Quarterly & Semi-Annual Reports:** Show top parts, top job codes, and top dealers providing service



Comprehensive Fleet Reporting

We compile streamlined reports with detailed information on transport refrigeration units and the locations where services were performed in a simple, easy-to-understand format.

Report Categories:

- Top job codes
- Top parts
- Top dealers performing service



Thermo King – by Trane Technologies (NYSE: TT), a global climate innovator – is a worldwide leader in sustainable transport temperature control solutions. Thermo King has been providing transport temperature control solutions for a variety of applications, including trailers, truck bodies, buses, air, shipboard containers and railway cars since 1938. For more information, visit thermoking.com or tranetechnologies.com.

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